

# Overview of the work done by the Consumer Product Safety Program and New Reporting Tool

OMFPOA Symposium  
June 7, 2023

YOUR HEALTH AND SAFETY... OUR PRIORITY.

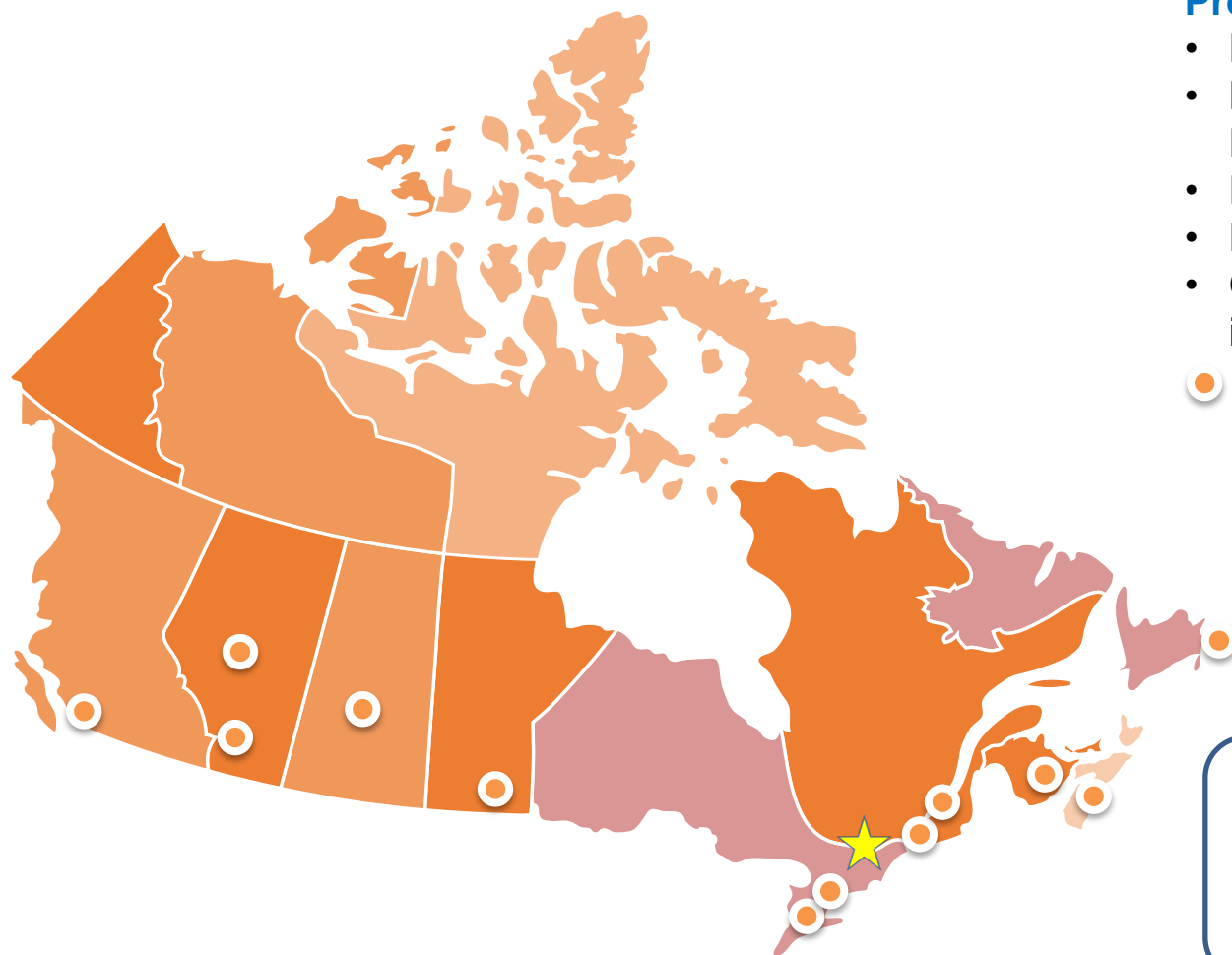


# What We Do

Health Canada's Consumer Product Safety Program (CPSP) conducts a wide range of activities to reduce the health or safety risks associated with consumer products and cosmetics. Our work includes:

- Surveillance
- Hazard and risk identification
- Risk assessment and management
- Investigations, inspections, seizures and prosecutions
- Support for and participation on developing safety standards and guidelines
- Providing information to industry on prohibitions and regulations
- Providing importers, manufacturers and distributors with hazard and technical information
- Product testing
- Promoting safe selection and use of products to consumers
- Publishing Consumer Products Alerts and Recalls
- Coordinating and participating on international work/activities related to consumer product safety
- Regulatory development

# Consumer Product Safety Program Structure



## ★ Consumer and Hazardous Products Safety Directorate

- Program Development
- Legislation and Policy Development
- Enforcement Coordination
- Product Testing
- Outreach and Education to industry and consumers

## ○ Regional Staff

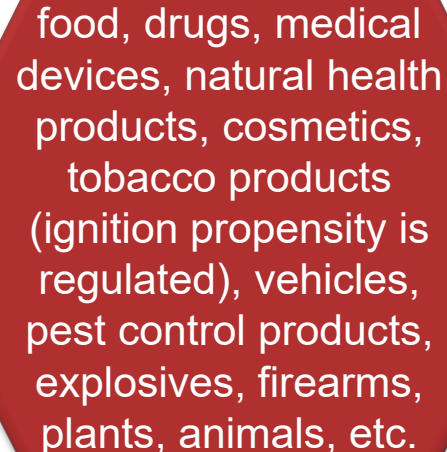
- Compliance & Enforcement activities
- Outreach and Education to industry, partners and consumers

CHPSD and the regions work collaboratively to execute the CPS mandate

# CCPSA Overview

- The *Canada Consumer Product Safety Act* (CCPSA) came into force in June 2011 and is administered and enforced by the Consumer Product Safety Program at Health Canada.
- The CCPSA applies to consumer products defined as:
  - a product, including its components, parts or accessories, that may reasonably be expected to be obtained by an individual to be used for non-commercial purposes, including for domestic, recreational and sports purposes, and includes its packaging.

- The Act lists a range of exclusions:



food, drugs, medical devices, natural health products, cosmetics, tobacco products (ignition propensity is regulated), vehicles, pest control products, explosives, firearms, plants, animals, etc.

# CCPSA Overview

- The CCPSA addresses dangers to human health or safety that are posed by consumer products in Canada, including those that circulate within Canada and those that are imported
- There are no premarket approvals or certification requirements under the CCPSA - **onus is on suppliers to ensure products they bring to market are safe**
- **General Prohibition:** It is prohibited to manufacture, import, advertise or sell any consumer product that is a "**danger to human health or safety**"

# Regulations include:

Administrative Monetary Penalties (Consumer Products) Regulations

*Candles Regulations*

Carbonated Beverage Glass Containers Regulations

Carriages and Strollers Regulations

*Cellulose Fibre Insulation Regulations*

*Charcoal Regulations*

Children's Jewellery Regulations

*Children's Sleepwear Regulations*

Cigarette Ignition Propensity (Consumer Products) Regulations

*Consumer Chemicals and Containers Regulations, 2001*

Consumer Products Containing Lead Regulations

Corded Window Covering Products Regulations

Corded Window Coverings Regulations [Not in force]

*Cribs, Cradles and Bassinets Regulations*

Exemption Regulations (Consumer Products)

*Expansion Gates and Expandable Enclosures Regulations*

Face Protectors for Ice Hockey and Box Lacrosse Players Regulations

Glass Doors and Enclosures Regulations

Glazed Ceramics and Glassware Regulations

Ice Hockey Helmet Regulations

Infant Feeding Bottle Nipples Regulations

Kettles Regulations

*Lighters Regulations*

*Matches Regulations*

*Mattresses Regulations*

Pacifiers Regulations

Phthalates Regulations

*Playpens Regulations*

*Residential Detectors Regulations*

Restraint Systems and Booster Seats for Motor Vehicles Regulations

Science Education Sets Regulations

Surface Coating Materials Regulations

*Tents Regulations*

*Textile Flammability Regulations*

*Textile Floor Coverings Regulations*

*Toys Regulations*

Vaping Products Labelling and Packaging Regulations

\*The Regulations in **red text** highlight those that have flammability requirements associated with them.

# Consumer Product Safety Program - Partners



# Product Safety Officers: Roles and Responsibilities

- Follow-up on complaints received by the department (consumer reports and/or mandatory industry reports) and verify product compliance.
- Conduct planned inspections (i.e. Compliance Verification Projects)
- Negotiate corrective measures (e.g. stop sale, recall) and take enforcement actions (e.g. seizure) when necessary.
- Consumer Outreach – attend consumer product tradeshow, give presentations to groups involved in child-care and/or injury prevention (e.g. ECE classes, OEYC, MCYS, municipal public health etc.).
- Industry Outreach – attend tradeshow, give presentations on the Acts and Regulations.



# Authorities

- Inspect locations where regulated activities, such as manufacturing, import and sale take place
- Seize product, documents or materials
- Order suppliers to:
  - conduct tests or studies on a product to verify compliance;
  - stop manufacturing, importation, sale, etc. of a product; and/or
  - carry out recalls and to take other corrective actions.
- Apply administrative monetary penalties or prosecute criminal offences
- Disclose personal or business information necessary to identify or address a serious danger to human health or safety
- Regulation-making



# Supplier Responsibilities

- Onus is on suppliers to ensure products they bring to market comply with the Act and its regulations.
- The CCPSA establishes responsibilities for manufacturers, importers, advertisers, and retailers of consumer products, including:
  - Mandatory Incident Reporting
  - Record-keeping to allow traceability of products within the distribution chain



# Residential Detectors Regulations

- Safety requirements for certain detectors and alarms (smoke and heat) are set out in the *Residential Detectors Regulations* under the CCPSA
  - the Regulations require compliance with several CAN/ULC standards and a ULC standard
- There are no specific regulatory requirements for carbon monoxide detectors under the CCPSA
- Like all consumer products, residential detectors must not be a danger to human health or safety
  - the danger to human health or safety prohibitions apply whether or not there are specific regulatory requirements for a consumer product

# Compliance & Enforcement

- All incident reports are reviewed by the Program. Appropriate compliance and enforcement actions are carried out for products found to be non-compliant to the CCPSA and its regulations
- In addition, the Program monitors the marketplace by doing a number of Compliance Verification projects every year to verify compliance with the certain requirements under the CCPSA and its associated regulations
- For residential detectors, a market survey was conducted in 2018 to determine the number of products on the market that lack a certification mark

# Compliance & Enforcement

- There have been recent reports of suspected uncertified smoke and CO alarms being offered for sale on Canadian retail websites
- Incidents reported to Health Canada are prioritized and reviewed for non-compliance, where the information is available
- Follow-up with the third-party seller for further information is attempted. Follow-up with third-party sellers can be challenging, we rely on voluntary compliance for companies located outside of Canada
- For regulated smoke alarm products that were not compliant, our program requested the ads be removed by the Canadian retail websites.

## Smoke and CO alarms – Information for the Public

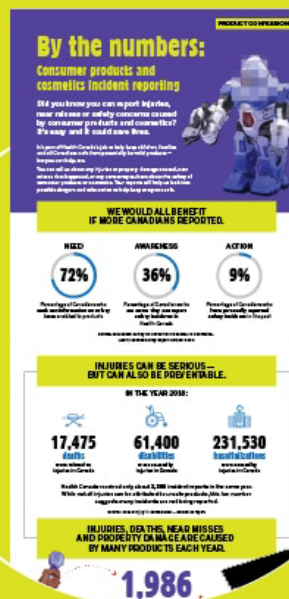
- Products subject to a recall are communicated to Canadians through the Healthy Canadian's recall and safety alert website at <https://healthycanadians.gc.ca/recall-alert-rappel-avis/index-eng.php?cat=4>
- The Program offers safety tips to Canadians to minimize the potential risks with purchasing consumer products online at <https://www.canada.ca/en/health-canada/services/buying-consumer-products-online.html>
- The Program provides safety information online for smoke alarms (<https://www.canada.ca/en/health-canada/services/home-safety/fire-safety.html>) and provides information for carbon monoxide safety (<https://www.canada.ca/en/health-canada/services/air-quality/indoor-air-contaminants/keep-carbon-monoxide-out-your-home.html>)
- Product recalls and safety messaging are further promoted through social media channels

# Incident Reporting Toolkit

- Designed to encouraging Canadians to report incidents regarding consumer products and cosmetics to Health Canada
- Backgrounders, fact sheet, infographics, posters and videos are in the works
- Will be available in the near future for the OMFPOA and other stakeholders



Backgrounders



Infographics



Posters



Health  
Canada

Santé  
Canada

Canada

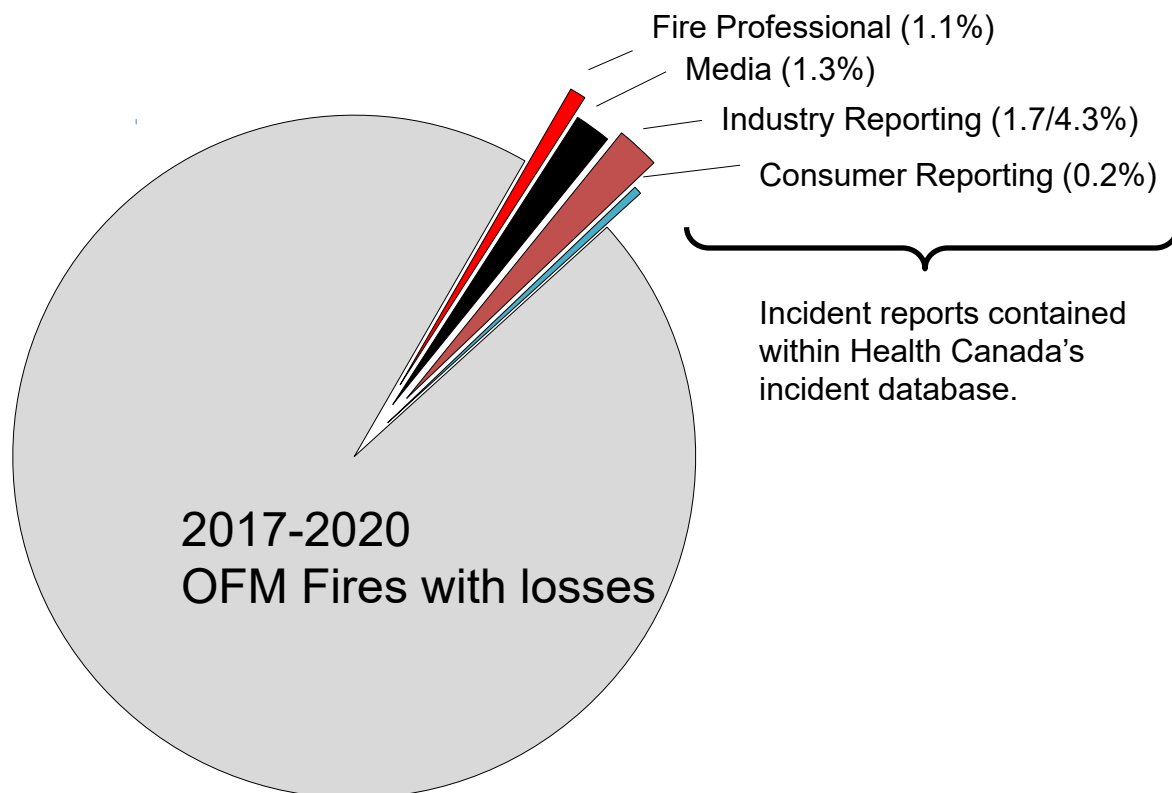
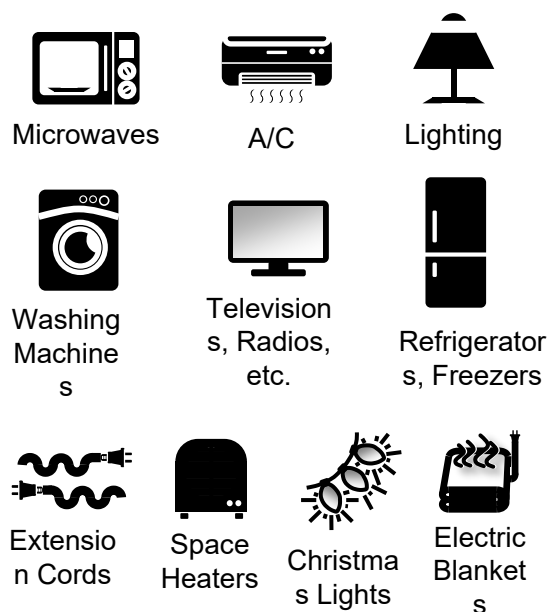
# What can you do?

- Report a problem with a consumer product if any of the following situations have occurred:
  - Injury or death
  - Defective product
  - Damaged property
  - Issue with product labelling or instruction
- Submit through the online Incident Reporting Form at [canada.ca/report-a-product](https://canada.ca/report-a-product)
- Subscribe to Consumer Product Safety's listserv to be notified of recalls and other important safety information
- Tell your colleagues about reporting incidents and what the CPSP does
  - Incident Reporting Toolkit



# **\*NEW\* Consumer Product Incident Reporting Form for Fire and Safety Authorities - Background**

## **Product Categories:**



# **\*NEW\* Consumer Product Incident Reporting Form for Fire and Safety Authorities - Background**

- Amalgamated Provincial fire data is published annually by the OFM, however:
  - **1-2 year** lag in availability of the data
  - the **data is not specific** - details about products involved in incidents are rarely included, precluding the data's usefulness to Health Canada in taking corrective action.
- Timely information regarding incidents and product details will improve Health Canada's ability to **monitor product safety and to potentially take corrective action** (such as removing products from sale).

**\*A new incident intake form has been designed specifically for use by fire professionals\*** with the goal of reducing the number of **future fires** by improving our ability to address **current product issues**.

# Why is this important?

By incorporating additional fire-related incidents into its risk responses, Health Canada will be able to:



Increase the likelihood of **identifying hazardous products**.



Identify issues more quickly, eliciting a **quicker response** from responsible companies.



More accurately **evaluate the risks** associated with products, resulting in more appropriate action, up to and including **product recalls**.

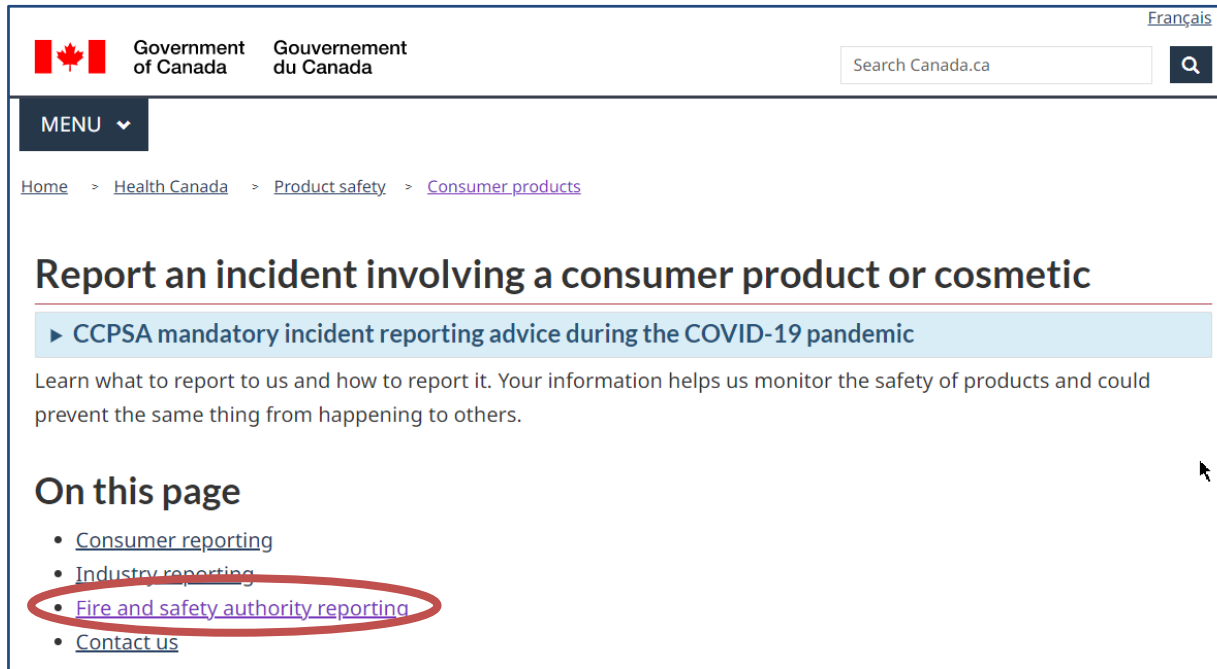


Provide **stronger evidence** when corrective action is required.

## **\*NEW\* Consumer Product Incident Reporting Form for Fire and Safety Authorities**

- Health Canada worked specifically with the OFM and members of the OMFPOA executive to better understand the needs and perspective of individual fire stations, and to create an incident intake form that matches as much as possible the information that fire officials are already used to providing.
- The new incident intake form has been **designed specifically** for use by fire professionals, **minimizing reporting effort** by making the submission process **quick and easy**.

# **\*NEW\* Consumer Product Incident Reporting Form for Fire and Safety Authorities**



The screenshot shows the Health Canada website header with the Canadian flag, government names in English and French, and a search bar. A breadcrumb trail reads: Home > Health Canada > Product safety > Consumer products. The main heading is 'Report an incident involving a consumer product or cosmetic'. Below it is a blue banner for 'CCPSA mandatory incident reporting advice during the COVID-19 pandemic'. A paragraph explains the purpose of reporting. The 'On this page' section contains a list of links: 'Consumer reporting', 'Industry reporting', 'Fire and safety authority reporting' (circled in red), and 'Contact us'.

Government of Canada / Gouvernement du Canada

Search Canada.ca

Home > Health Canada > Product safety > Consumer products

## Report an incident involving a consumer product or cosmetic

▶ CCPSA mandatory incident reporting advice during the COVID-19 pandemic

Learn what to report to us and how to report it. Your information helps us monitor the safety of products and could prevent the same thing from happening to others.

### On this page

- [Consumer reporting](#)
- [Industry reporting](#)
- [Fire and safety authority reporting](#)
- [Contact us](#)

<https://health.canada.ca/en/health-canada/services/consumer-product-safety/advisories-warnings-recalls/report-incident-involving-consumer-product-b.html>

## **Contact Numbers and Useful Websites**

### **Health Canada**

<https://www.canada.ca/en/health-canada.html> or 1-866-225-0709

### **Consumer Product Safety**

<https://www.canada.ca/en/health-canada/services/consumer-product-safety.html>

or 1-866-662-0666

### **Consumer Product Safety Listserv**

[http://www.hc-sc.gc.ca/cps-spc/advisories-avis/\\_subscribe-abonnement/index-eng.php](http://www.hc-sc.gc.ca/cps-spc/advisories-avis/_subscribe-abonnement/index-eng.php)

### **Compliance Verification Project Enforcement Summary Reports**

<https://www.canada.ca/en/health-canada/services/consumer-product-safety/reports-publications/industry-professionals/enforcement-summary-report.html>

### **Canadian Anti-Counterfeiting Network (CACN)**

<https://cacn.ca/report-a-fake/> or 1-888-495-8501

# We would love to hear from you!

What did you think of today's presentation? We would love to hear from you.

Please scan the QR code using a personal handheld device or visit:

<https://forms.gle/5gRNKDWbniB4NdHX6>

Please respond by: June 14 , 2023



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